

Zandia troubleshoot

From: **gjreyes3@comcast.net**

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To: electric_dl@hotmail.com

Thanks to David Lieberman at D and L Electric I was able to solve a perplexing electrical problem involving electric garage door opener to my home in Long Beach. David was able to walk me through the process of isolating the problem over the phone without having to make an unnecessary service call. David installed a new electrical box late last year in 2008 and remembered my electrical system quite well.

The electrical outlets to my garage door opener had somehow lost all power. I reset two of the labeled garage circuits in the main breaker box, but the garage outlets still had no power. David was able to talk me through the process of resetting an older, existing circuit breaker inside the garage that I was unaware was still being used. Once I learned to reset this older circuit breaker, power was restored to all the electrical sockets in the garage. Thanks to David's knowledge of my system, the problem was solved. Unfortunately, I didn't have such luck with the garage door opener which was diagnosed with a worn out electrical motor and had to be replaced.

Gary Reyes
